

**UNITED STATES DISTRICT COURT  
NORTHERN DISTRICT OF TEXAS**

JERMIAH HICKS,

Plaintiff,

vs.

NATIONAL CREDIT AUDIT CORPORATION,

Defendant.

Civil Action No.: \_\_\_\_\_

COMPLAINT FOR VIOLATIONS OF  
THE FAIR DEBT COLLECTION  
PRACTICES ACT

DEMAND FOR JURY TRIAL

Plaintiff Jeremiah Hicks (“Plaintiff”) brings this action against defendant National Credit Audit Corporation (“National Credit” or “Defendant”) and alleges based upon Plaintiff’s personal knowledge, the investigation of counsel, and information and belief, as follows:

**NATURE OF THE ACTION**

1. This is an action to recover damages under the Fair Debt Collection Practices Act (“FDCPA”), 15 U.S.C. §1692, *et seq.* Defendant has been furnishing inaccurate account information that was published on Plaintiff’s credit reports. On May 7, 2020, Plaintiff submitted a debt validation letter to Defendant disputing the accuracy of reporting and asking Defendant to validate the details of the account.

2. The FDPCA provides that once a consumer disputes the details of an account, the debt collector is prohibited from re-reporting the account without marking the account as disputed. Nonetheless, Defendant continued to communicate the information without marking the account as disputed or otherwise updating the account as necessary. Defendant’s reporting was thus misleading as a matter of law.

3. Plaintiff was later denied an extension of credit based on the misleading information communicated by Defendant and has been forced to deal with the aggravation and

humiliation of a poor credit score. Accordingly, Plaintiff is entitled to damages.

### **JURISDICTION AND VENUE**

4. The claims asserted in this complaint arise under 15 U.S.C. §1692e of the FDCPA. This Court has jurisdiction over the subject matter of this action under 28 U.S.C. §1331 and 15 U.S.C. §1692k.

5. Venue is proper in this judicial district under 28 U.S.C. §1391(b).

### **PARTIES**

6. Plaintiff resides in Tarrant County, Texas, and qualifies as a “consumer” as that term is defined under 15 U.S.C. §1692a. Plaintiff is an individual.

7. Defendant is a Texas corporation and debt collection agency that uses the mail, telephone, and facsimile, and is registered to do business in this District, the principal purpose of which is to attempt to collect debts alleged to be due another. Defendant qualifies as a “debt collector” under the FDCPA.

### **SUBSTANTIVE ALLEGATIONS**

8. The case involves a National Credit account that was reported on Plaintiff’s Trans Union credit report. The original creditor of the accounts was Hunters Green. The account was charged off and purportedly sold to Defendant in April 2019.

9. On May 7, 2020, after Plaintiff learned that Defendant communicated inaccurate information about the collections account, Plaintiff sent a debt validation letter directly to Defendant disputing the accuracy of information on the account.

10. Under the FDCPA, the receipt of Plaintiff’s debt validation letter required Defendant to cease communicating information about the account without marking the account as disputed.

11. Nonetheless, Defendant continued to communicate account information without marking the account as disputed.

12. Plaintiff was later denied the extension of further credit based on the inaccurate communications.

## **CAUSES OF ACTION**

### **COUNT I**

#### **Against Defendant for Violation of the FDCPA, 15 U.S.C. § 1692e**

13. Plaintiff repeats and realleges the foregoing allegations if set forth in full herein.

14. 15 U.S.C. §1692e prohibits a debt collector from using any false, deceptive, or misleading representation or means in connection with the collection of any debt. Subsection (8) of that provision specifically states that “the failure to communicate that a disputed debt is disputed” is a violation of this section, as follows:

A debt collector may not use any false, deceptive, or misleading representation or means in connection with the collection of any debt. Without limiting the general application of the foregoing, the following conduct is a violation of this section:

\* \* \*

(8) Communicating or threatening to communicate to any person credit information which is known or which should be known to be false, *including the failure to communicate that a disputed debt is disputed.*

(emphasis added).

15. Defendant received a debt validation letter from Plaintiff stating that the information on the account was disputed.

16. Nonetheless, Defendant continued to report the details of Plaintiff's account to the credit reporting agencies without marking the account as disputed.

17. Plaintiff was later denied an extension of credit on the basis of the inaccurate reporting and has been forced to deal with the aggravation and humiliation of a poor credit score.

18. Accordingly, Plaintiff is entitled to damages.

### **PRAYER FOR RELIEF**

**WHEREFORE**, Plaintiff demands a judgment:

- a) awarding Plaintiff statutory money damages, actual damages and punitive damages;
- b) awarding attorney's fees and costs, and other relief; and
- c) awarding such other relief as to this Court may seem just and proper.

### **JURY DEMAND**

Plaintiff demands a trial by jury.

DATED: March 18, 2021

**COHEN & MIZRAHI LLP**  
**EDWARD Y. KROUB**

*/s/ Edward Y. Kroub*  
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